

## APRIL 2024

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.04.2024	0.08	99.99	99.5
02.04.2024	0.15	99.98	99.5
03.04.2024	0.09	99.96	99.5
04.04.2024	0.09	99.98	99.5
05.04.2024	0.14	99.97	99.5
06.04.2024	0.12	99.98	99.5
07.04.2024	0.13	99.99	99.5
08.04.2024	0.10	99.98	99.5
09.04.2024	0.15	99.98	99.5
10.04.2024	0.17	99.77	99.5
11.04.2024	0.15	99.95	99.5
12.04.2024	0.10	99.97	99.5
13.04.2024	0.12	99.99	99.5
14.04.2024	0.09	99.99	99.5
15.04.2024	0.51	99.96	99.5
16.04.2024	0.15	99.96	99.5
17.04.2024	0.09	99.95	99.5
18.04.2024	0.09	99.96	99.5
19.04.2024	0.16	99.96	99.5
20.04.2024	0.08	99.99	99.5
21.04.2024	0.08	99.53	99.5
22.04.2024	0.09	99.96	99.5
23.04.2024	0.15	99.97	99.5
24.04.2024	0.08	99.98	99.5
25.04.2024	0.15	99.98	99.5
26.04.2024	0.08	99.98	99.5
27.04.2024	0.15	99.73	99.5
28.04.2024	0.33	99.99	99.5
29.04.2024	0.16	99.98	99.5
30.04.2024	0.09	99.38	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.04.2024	0.14	99.85	99.5
02.04.2024	0.20	99.41	99.5
03.04.2024	0.15	98.95	99.5
04.04.2024	0.15	99.89	99.5
05.04.2024	0.19	99.77	99.5
06.04.2024	0.18	99.84	99.5
07.04.2024	0.14	99.34	99.5
08.04.2024	0.16	99.78	99.5
09.04.2024	0.19	99.86	99.5
10.04.2024	0.24	99.51	99.5
11.04.2024	0.18	99.85	99.5
12.04.2024	0.16	99.74	99.5
13.04.2024	0.17	99.68	99.5
14.04.2024	0.14	99.80	99.5
15.04.2024	0.69	99.69	99.5
16.04.2024	0.18	99.70	99.5
17.04.2024	0.14	99.81	99.5
18.04.2024	0.15	99.84	99.5
19.04.2024	0.20	99.78	99.5
20.04.2024	0.14	99.83	99.5
21.04.2024	0.14	99.58	99.5
22.04.2024	0.15	99.81	99.5
23.04.2024	0.18	99.77	99.5
24.04.2024	0.15	99.83	99.5
25.04.2024	0.18	99.85	99.5
26.04.2024	0.15	99.78	99.5
27.04.2024	0.18	99.29	99.5
28.04.2024	0.71	99.73	99.5
29.04.2024	0.17	99.75	99.5
30.04.2024	0.16	99.10	99.5

## MAY 2024

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.05.2024	0.12	99.98	99.5
02.05.2024	0.08	99.99	99.5
03.05.2024	0.14	99.95	99.5
04.05.2024	0.08	99.93	99.5
05.05.2024	0.07	99.98	99.5
06.05.2024	0.35	99.98	99.5
07.05.2024	0.08	99.86	99.5
08.05.2024	0.09	99.73	99.5
09.05.2024	0.08	99.98	99.5
10.05.2024	0.17	99.97	99.5
11.05.2024	0.13	99.97	99.5
12.05.2024	0.08	99.99	99.5
13.05.2024	0.17	99.79	99.5
14.05.2024	0.15	99.98	99.5
15.05.2024	0.15	99.64	99.5
16.05.2024	0.09	99.96	99.5
17.05.2024	0.12	99.99	99.5
18.05.2024	0.13	99.99	99.5
19.05.2024	0.08	99.99	99.5
20.05.2024	0.08	99.99	99.5
21.05.2024	0.09	99.98	99.5
22.05.2024	0.09	99.97	99.5
23.05.2024	0.15	99.97	99.5
24.05.2024	0.15	99.97	99.5
25.05.2024	0.08	99.99	99.5
26.05.2024	0.08	89.27	99.5
27.05.2024	0.10	99.67	99.5
28.05.2024	0.08	99.98	99.5
29.05.2024	0.23	99.93	99.5
30.05.2024	0.16	99.95	99.5
31.05.2024	0.40	99.94	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.05.2024	0.19	99.83	99.5
02.05.2024	0.16	99.86	99.5
03.05.2024	0.20	99.74	99.5
04.05.2024	0.15	99.72	99.5
05.05.2024	0.14	99.82	99.5
06.05.2024	1.54	99.64	99.5
07.05.2024	0.15	99.49	99.5
08.05.2024	0.16	99.44	99.5
09.05.2024	0.14	99.80	99.5
10.05.2024	0.20	99.26	99.5
11.05.2024	0.19	99.65	99.5
12.05.2024	0.15	99.72	99.5
13.05.2024	1.27	90.28	99.5
14.05.2024	0.19	99.69	99.5
15.05.2024	0.24	98.55	99.5
16.05.2024	0.16	99.76	99.5
17.05.2024	0.19	99.29	99.5
18.05.2024	0.19	99.06	99.5
19.05.2024	0.15	99.72	99.5
20.05.2024	0.15	99.73	99.5
21.05.2024	0.17	99.56	99.5
22.05.2024	0.17	99.68	99.5
23.05.2024	0.24	99.69	99.5
24.05.2024	0.22	99.57	99.5
25.05.2024	0.15	99.75	99.5
26.05.2024	0.15	91.34	99.5
27.05.2024	0.16	99.75	99.5
28.05.2024	0.16	99.76	99.5
29.05.2024	0.26	99.42	99.5
30.05.2024	0.19	99.77	99.5
31.05.2024	0.64	99.58	99.5

## JUNE 2024

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.06.2024	0.13	99.98	99.5
02.06.2024	0.13	99.84	99.5
03.06.2024	0.17	99.85	99.5
04.06.2024	0.08	99.96	99.5
05.06.2024	0.08	99.93	99.5
06.06.2024	0.16	99.39	99.5
07.06.2024	0.09	99.98	99.5
08.06.2024	0.14	99.99	99.5
09.06.2024	0.08	99.81	99.5
10.06.2024	0.14	99.93	99.5
11.06.2024	0.17	99.96	99.5
12.06.2024	0.76	99.45	99.5
13.06.2024	0.09	99.94	99.5
14.06.2024	0.18	99.81	99.5
15.06.2024	0.14	99.97	99.5
16.06.2024	0.35	99.96	99.5
17.06.2024	0.17	99.89	99.5
18.06.2024	0.27	99.87	99.5
19.06.2024	0.16	99.89	99.5
20.06.2024	0.26	99.78	99.5
21.06.2024	0.22	99.99	99.5
22.06.2024	0.20	99.99	99.5
23.06.2024	0.21	99.99	99.5
24.06.2024	0.22	99.98	99.5
25.06.2024	0.15	99.98	99.5
26.06.2024	0.15	99.98	99.5
27.06.2024	0.36	99.99	99.5
28.06.2024	0.15	99.98	99.5
29.06.2024	0.14	99.99	99.5
30.06.2024	0.21	99.99	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.06.2024	0.19	99.83	99.5
02.06.2024	0.18	99.71	99.5
03.06.2024	0.28	99.52	99.5
04.06.2024	0.16	99.73	99.5
05.06.2024	0.16	99.84	99.5
06.06.2024	0.21	99.36	99.5
07.06.2024	0.16	99.84	99.5
08.06.2024	0.16	99.49	99.5
09.06.2024	0.15	99.44	99.5
10.06.2024	0.31	96.66	99.5
11.06.2024	0.20	98.81	99.5
12.06.2024	2.25	90.13	99.5
13.06.2024	0.16	99.87	99.5
14.06.2024	0.21	99.53	99.5
15.06.2024	0.18	99.76	99.5
16.06.2024	0.64	99.77	99.5
17.06.2024	0.20	99.47	99.5
18.06.2024	0.20	99.64	99.5
19.06.2024	0.16	99.22	99.5
20.06.2024	0.19	99.30	99.5
21.06.2024	0.18	99.44	99.5
22.06.2024	0.16	99.50	99.5
23.06.2024	0.16	99.47	99.5
24.06.2024	0.17	99.51	99.5
25.06.2024	0.15	99.55	99.5
26.06.2024	0.15	99.55	99.5
27.06.2024	0.55	99.12	99.5
28.06.2024	0.15	99.53	99.5
29.06.2024	0.14	99.46	99.5
30.06.2024	0.16	99.46	99.5