

JANUARY 2025

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.01.2025	0.22	99.92	99.5
02.01.2025	0.24	99.97	99.5
03.01.2025	0.24	99.99	99.5
04.01.2025	0.20	99.99	99.5
05.01.2025	0.18	99.94	99.5
06.01.2025	0.25	99.97	99.5
07.01.2025	0.23	99.98	99.5
08.01.2025	0.23	99.99	99.5
09.01.2025	0.49	99.99	99.5
10.01.2025	0.28	99.98	99.5
11.01.2025	0.21	99.95	99.5
12.01.2025	0.61	99.94	99.5
13.01.2025	0.21	99.82	99.5
14.01.2025	0.20	99.92	99.5
15.01.2025	0.26	99.88	99.5
16.01.2025	0.19	99.88	99.5
17.01.2025	0.24	99.92	99.5
18.01.2025	0.16	99.99	99.5
19.01.2025	0.18	99.89	99.5
20.01.2025	0.22	99.63	99.5
21.01.2025	0.18	99.91	99.5
22.01.2025	0.21	99.89	99.5
23.01.2025	0.22	99.21	99.5
24.01.2025	0.17	99.91	99.5
25.01.2025	0.14	99.97	99.5
26.01.2025	0.16	99.82	99.5
27.01.2025	0.22	0.00	99.5
28.01.2025	0.21	99.95	99.5
29.01.2025	0.17	99.96	99.5
30.01.2025	0.17	99.99	99.5
31.01.2025	0.18	99.96	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.01.2025	0.18	99.35	99.5
02.01.2025	0.67	99.71	99.5
03.01.2025	0.17	99.53	99.5
04.01.2025	0.15	99.41	99.5
05.01.2025	0.15	99.46	99.5
06.01.2025	0.21	99.55	99.5
07.01.2025	0.16	99.59	99.5
08.01.2025	0.16	99.58	99.5
09.01.2025	0.62	99.66	99.5
10.01.2025	0.16	99.75	99.5
11.01.2025	0.15	99.68	99.5
12.01.2025	0.58	99.69	99.5
13.01.2025	0.16	99.87	99.5
14.01.2025	0.16	99.75	99.5
15.01.2025	0.16	99.90	99.5
16.01.2025	0.17	99.73	99.5
17.01.2025	0.16	99.81	99.5
18.01.2025	0.15	99.78	99.5
19.01.2025	0.15	99.70	99.5
20.01.2025	0.22	99.51	99.5
21.01.2025	0.16	99.83	99.5
22.01.2025	0.16	99.83	99.5
23.01.2025	0.15	99.60	99.5
24.01.2025	0.16	99.95	99.5
25.01.2025	0.15	99.81	99.5
26.01.2025	0.16	99.59	99.5
27.01.2025	0.17	0.00	99.5
28.01.2025	0.16	99.85	99.5
29.01.2025	0.15	99.74	99.5
30.01.2025	0.15	99.90	99.5
31.01.2025	0.15	99.80	99.5

FEBRUARY 2025

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.02.2025	0.19	99.98	99.5
02.02.2025	0.20	99.99	99.5
03.02.2025	0.22	99.22	99.5
04.02.2025	0.22	99.96	99.5
05.02.2025	0.24	99.98	99.5
06.02.2025	0.23	99.74	99.5
07.02.2025	0.23	99.18	99.5
08.02.2025	0.20	99.86	99.5
09.02.2025	0.20	99.99	99.5
10.02.2025	0.21	99.96	99.5
11.02.2025	0.24	99.95	99.5
12.02.2025	0.27	99.93	99.5
13.02.2025	0.23	99.44	99.5
14.02.2025	0.20	99.87	99.5
15.02.2025	0.22	99.95	99.5
16.02.2025	0.22	99.99	99.5
17.02.2025	0.20	99.99	99.5
18.02.2025	0.17	99.89	99.5
19.02.2025	0.20	99.90	99.5
20.02.2025	0.25	99.38	99.5
21.02.2025	0.23	99.44	99.5
22.02.2025	0.24	99.88	99.5
23.02.2025	0.22	99.78	99.5
24.02.2025	0.83	99.83	99.5
25.02.2025	0.23	99.87	99.5
26.02.2025	0.23	99.88	99.5
27.02.2025	0.17	99.31	99.5
28.02.2025	0.26	99.59	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.02.2025	0.15	99.75	99.5
02.02.2025	0.15	99.63	99.5
03.02.2025	0.65	99.93	99.5
04.02.2025	0.16	99.78	99.5
05.02.2025	0.15	99.77	99.5
06.02.2025	0.16	99.40	99.5
07.02.2025	0.15	99.59	99.5
08.02.2025	0.63	99.80	99.5
09.02.2025	0.14	99.82	99.5
10.02.2025	0.15	99.71	99.5
11.02.2025	0.16	99.87	99.5
12.02.2025	0.15	99.92	99.5
13.02.2025	0.16	99.65	99.5
14.02.2025	0.16	99.79	99.5
15.02.2025	0.15	99.76	99.5
16.02.2025	0.16	99.84	99.5
17.02.2025	0.16	99.78	99.5
18.02.2025	0.16	99.94	99.5
19.02.2025	0.16	99.82	99.5
20.02.2025	0.16	99.81	99.5
21.02.2025	0.16	99.90	99.5
22.02.2025	0.60	99.76	99.5
23.02.2025	0.16	99.69	99.5
24.02.2025	0.67	99.68	99.5
25.02.2025	0.18	99.84	99.5
26.02.2025	0.17	99.84	99.5
27.02.2025	0.16	99.81	99.5
28.02.2025	0.68	99.65	99.5

MARCH 2025

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.03.2025	0.20	99.89	99.5
02.03.2025	0.21	99.90	99.5
03.03.2025	0.25	99.81	99.5
04.03.2025	0.26	98.11	99.5
05.03.2025	0.24	99.78	99.5
06.03.2025	0.24	99.35	99.5
07.03.2025	0.23	99.91	99.5
08.03.2025	0.22	99.91	99.5
09.03.2025	0.22	98.11	99.5
10.03.2025	0.21	99.91	99.5
11.03.2025	0.23	99.90	99.5
12.03.2025	0.00	98.73	99.5
13.03.2025	0.00	99.23	99.5
14.03.2025	0.00	99.78	99.5
15.03.2025	0.00	99.89	99.5
16.03.2025	0.00	99.34	99.5
17.03.2025	0.00	99.91	99.5
18.03.2025	0.00	99.84	99.5
19.03.2025	0.26	98.69	99.5
20.03.2025	0.42	99.42	99.5
21.03.2025	0.21	99.67	99.5
22.03.2025	0.11	99.18	99.5
23.03.2025	0.40	90.03	99.5
24.03.2025	0.32	99.19	99.5
25.03.2025	0.69	98.96	99.5
26.03.2025	0.12	99.95	99.5
27.03.2025	0.12	99.37	99.5
28.03.2025	0.18	99.95	99.5
29.03.2025	0.11	99.97	99.5
30.03.2025	0.11	99.44	99.5
31.03.2025	0.19	99.98	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.03.2025	0.16	99.88	99.5
02.03.2025	0.15	99.91	99.5
03.03.2025	0.16	95.32	99.5
04.03.2025	0.19	99.31	99.5
05.03.2025	0.18	99.88	99.5
06.03.2025	0.16	99.80	99.5
07.03.2025	0.17	99.80	99.5
08.03.2025	0.15	99.77	99.5
09.03.2025	0.63	98.37	99.5
10.03.2025	0.16	99.77	99.5
11.03.2025	0.18	99.76	99.5
12.03.2025	0.70	99.60	99.5
13.03.2025	0.15	99.58	99.5
14.03.2025	0.16	99.81	99.5
15.03.2025	0.15	99.73	99.5
16.03.2025	0.58	95.78	99.5
17.03.2025	0.15	99.90	99.5
18.03.2025	0.13	99.99	99.5
19.03.2025	0.27	100.00	99.5
20.03.2025	0.62	100.00	99.5
21.03.2025	0.18	100.00	99.5
22.03.2025	0.17	100.00	99.5
23.03.2025	0.49	100.00	99.5
24.03.2025	0.38	97.38	99.5
25.03.2025	0.52	99.83	99.5
26.03.2025	0.17	99.91	99.5
27.03.2025	0.17	99.80	99.5
28.03.2025	0.17	99.81	99.5
29.03.2025	0.16	99.84	99.5
30.03.2025	0.15	99.61	99.5
31.03.2025	0.17	99.95	99.5